



# Ivans Download™ gives you a single location to instantly exchange information with your retail agency partners.

**Ivans Download** automates the exchange of policy information between you and your retail agency partners so the latest details are instantly available.

Ivans Download helps your business digitize policy and other documents and securely send them directly to your retail agencies' management systems. Not only does it save your business time and money, but it also makes for better relationships. Retail agents instantly receive the documents in the system they work in all day and can always rely on having the information they need to service a customer.

**“We’ve made a big push on digital delivery and we’re seeing an increase in eDocs and Messages month-over-month as well. There are so many advantages for agents to help their specific workflows.”**

**James Sullivan**  
Vice President & Customer Experience Officer  
Encova



## Allows your business to

- Simplify information exchange
- Do more with less time, paper and manual effort
- Reduce errors and omissions
- Deliver a superior customer experience



# Capabilities

## Commercial Lines

Policies available for Commercial Lines download include Agriculture Package, Auto, Business Owners Policy (BOP), Crime, General Liability, Inland Marine, Package, Property, Umbrella and Worker's Compensation.

## eDocs & Messages

Instantly sends policy-related information, including Dec pages, cancellation notices, payment information and general underwriting, marketing messages and Surety documents.

## Direct Bill Commission Statement (DBCS)

Helps your retail agency partners automate the commission process to ensure commissions are properly reconciled each month and improves data accuracy.

## Personal Lines

Policies available for Personal Lines download include Auto, Dwelling Fire, Flood, Homeowners, Inland Marine, Mobile Home Package, Umbrella, and Watercraft.

## Claims

Securely transmits claims adjustments, settlement information and incoming claims to provide your retail agency partners with the critical claim details they need to service clients quickly and effectively in their time of need.



**40% of document-related expenses can be reduced by using document management software.**

Source: Laserfiche

## Why Ivans?

Ivans is where insurance carriers, agents, and MGAs come together to grow their businesses. Every day, our 34,000 agents and 450 carrier partners plug into technology that empowers them to better determine appetite and eligibility, swiftly produce quotes, get accurate claims and commission updates, automatically communicate policy data, and connect to one another to drive new business. With easier ways to get the day's work done, insurance professionals can open the door to more revenue without letting complexity in behind it.

Call **855.233.9128**  
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