



# Ivans Download™ gives you instant digital access to your carrier and MGA partners' data.

**Ivans Download** automates the exchange of claims and policy information between you and your carrier and MGA partners so the latest details are instantly available.

Instead of waiting on paper, Ivans Download instantly sends you the latest policy, claims and other documents – including those massive declarations pages – the minute they're available. You don't even have to leave your management system to get them. In addition to saving time and money, you'll step up your customer experience with timely and effective service.

**“We've made a big push on digital delivery and we're seeing an increase in eDocs and Messages month-over-month as well. There are so many advantages for agents to help their specific workflows.”**

**James Sullivan**  
Vice President & Customer Experience Officer  
Encova



## Allows your business to

- Do more with less time, paper and manual effort
- Provide timely customer service
- Reduce administrative expenses
- Manage downloads via one single platform



# Capabilities

## Commercial Lines

Policies available for Commercial Lines download include Agriculture Package, Auto, Business Owners Policy (BOP), Crime, General Liability, Inland Marine, Property, Umbrella, and Workers' Compensation.

## Personal Lines

Policies available for Personal Lines download include Auto, Dwelling Fire, Flood, Homeowners, Inland Marine, Mobile Home, Package, Umbrella and Watercraft.

## eDocs & Messages

Brings policy-related information, including dec pages, cancellation notices, payment information and general underwriting, marketing messages and Surety documents directly into your management system.

## Claims

Securely transmits claims adjustments, settlement information and incoming claims. Automating claims communications provides you with the critical claims details you need to service your clients quickly and effectively in their time of need.

## Direct Bill Commission Statement (DBCS)

Automates the commission process to make sure commissions are properly reconciled each month and improve data accuracy. Reduces time spent manually processing commission statements from days to hours.



**40% of document-related expenses can be reduced by using document management software.**

Source: Laserfiche

## Why Ivans?

Ivans is where insurance carriers, agents, and MGAs come together to grow their businesses. Every day, our 34,000 agents and 450 carrier partners plug into technology that empowers them to better determine appetite and eligibility, swiftly produce quotes, get accurate claims and commission updates, automatically communicate policy data, and connect to one another to drive new business. With easier ways to get the day's work done, insurance professionals can open the door to more revenue without letting complexity in behind it.

Call 855.233.9128  
Visit [ivans.com](https://www.ivans.com)

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