

Automate claims-related information exchange with agents.

We know that making sure your agency partners have the latest information is a top priority for your business. That's why Claims download automates the exchange of information and notifications about claim adjustments, settlement information and incoming claims directly from your system to your agency and MGA partners' systems.

Policyholders always want to be serviced yesterday, which means your agency partners want information before that. By automating Claims download, you can send claims information directly to agencies and MGAs' systems the moment it's available – no wait time or manual work to send it – creating a whole bunch of well-informed, happy people.

What Claims Download Offers Your Business:

- A single, open platform for the daily exchange of claims-related information
- A secure and managed alternative to email, mail and faxes with data encryption while in transit and at rest
- · Fewer phone calls and emails coming into your support team
- Peace of mind that the latest claims-related information is instantly available for agency partners and insureds



74% of agents receive Claims download. Of those who don't, the primary reason was that none of their carriers offer it.

Source: IVANS Connectivity Report 2021

Allows your business to

- Reduce staff time spent managing one-off agency requests for client data
- Increase data security by minimizing the need for agencies to manage sensitive data
- Minimize errors and omissions and ensure data accuracy

Why Ivans?

lvans is where insurance carriers. agents, and MGAs come together to grow their businesses. Every day, our 34,000 agents and 450 carrier partners plug into technology that empowers them to better determine appetite and eligibility, swiftly produce quotes, get accurate claims and commission updates, automatically communicate policy data, and connect to one another to drive new business. With easier ways to get the day's work done, insurance professionals can open the door to more revenue without letting complexity in behind it.

Call 855.233.9128 Visit ivans.com

